

## Product Terms and Conditions

*Effective Date: May 2025*

### 1. Service Overview

Our services support visibility and engagement for TEDx Talks via organic YouTube strategies, including audience development, discoverability enhancement, and ranking optimization.

### 2. Eligibility

Our services are available to individuals or organizations who have delivered a TEDx Talk that has been officially published by TEDx event curators on YouTube and engage with us for audience growth campaigns

### 3. Subscription & Payment

- Paid campaigns are billed monthly for the duration selected.
- Subscriptions include a 7th bonus month if the full 6-month term is completed.
- Payment is processed securely via our third-party payment processor.

### 4. Cancellation

You may cancel at any time prior to the next billing cycle. Upon cancellation, your campaign will end at the close of your current paid month.

### 5. Results and Guarantees

While minimum views are included in some packages, actual outcomes may vary due to platform factors beyond our control. We do not guarantee media features, sponsorships, or speaking invitations.

### 6. Client Responsibilities

Clients must provide access to accurate talk and social media links. Active engagement (e.g., comment replies) is encouraged but optional.

### 7. Intellectual Property

You retain all rights to your content. We will not reproduce, alter, or claim ownership of your TEDx Talk.

### 8. Confidentiality

Client performance and outcomes are handled discreetly. Any published results are anonymized unless express permission is granted.

### 9. Termination

We reserve the right to refuse or discontinue service in the event of misuse, breach of terms, or at our discretion with reasonable notice.

### 10. Limitation of Liability

We are not liable for indirect or incidental damages arising from YouTube performance or changes to platform algorithms.

### 11. Governing Law

These terms are governed by the laws of Australia registered as The Viral Network PTY LTD

### 12. Contact

For support or questions, visit our contact page at [dylant@fromzero2sixty.com](mailto:dylant@fromzero2sixty.com)